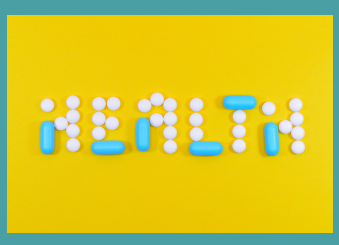
Health Care Libraries Unit North (HCLU)
Health Education England

PATIENTS, CARERS AND THE PUBLIC ARE EMPOWERED TO MAKE HEALTH AND WELL-BEING CHOICES



In partnership with Community Health and Learning Foundation, trained 25 librarians in the North to use practical tools to tackle health literacy issues.

As part of HEE LKS Senior Leadership Programme, HCLU supported a national LKS project around making the case for evidence-based health information

Following Health Literacy Awareness Training:
- 100% of participants said they knew why health literacy is important
- 100% of participants said they understood the impact of low health literacy on individuals and services

Presented at a Patient Information Forum Conference on capturing the impact of knowledge mobilisation activity in LKS

Director of LKS North met with the national Chair of Libraries Connected (Public Libraries), resulting in national and north east partnership working

Shared Northern LKS best practice examples relating to services for patients and the public, with regional HEE LKS leads

In 2018, 87% (53 out of 61) Northern LKS achieved full compliance with the Library Quality Assurance Standard “LKS are developed to support information for the patient and/or the public”

"I will recommend teach back as a tool for health professionals. I also intend to deliver awareness sessions about health literacy to junior doctors in my organisation"
"I will be a lot more mindful of the concept of health literacy in my interactions with clients, particularly when training"
(Examples of how participants will take back learning from health literacy awareness to their organisations)

A MILLION DECISIONS

August 2018 - January 2019

A MILLION DECISIONS