



“editor’s column”

notes for contributors

1. Articles and news items are welcome from all members of Lihnn, including support staff and staff in higher education institutions.

Lihnn members are actively encouraged to write up accounts of events and courses attended. Articles on new developments and projects successfully managed are also welcome.

2. News items and short pieces, which can range from factual to amusing, are also welcome.
3. All items can be submitted in print or electronic format.

please abide by the following points:

Don't forget your name, location, title of article and date of article.

All acronyms should be written out in full for the first occasion they are used in the text. Please give full details of events, courses and conferences attended. This should include:

- The name of event and location
- Date of event
- Name of organizing or sponsoring body
- Details of how support materials can be obtained (where necessary)
- Full references to any published reports, articles, etc.

Items not submitted in time for the publication deadline will be published in the following edition.

Guidelines for contributors are also available on the Lihnn website.

contributions should be submitted to:

Kathy Turtle, Librarian,
Lancashire Teaching Hospitals NHS Trust,
Postgraduate Education Centre,
Chorley Hospital, Preston Road,
Chorley PR7 1PP

Tel: **01257 245607**
Fax: 01257 245623
Email: kathy.turtle@lthtr.nhs.uk

Lihnn is on the web via
Aditus at www.aditus.nhs.uk.
Click on Communities, then
By Profession, to the Lihnn link.

LIBRARY AND INFORMATION HEALTH NETWORK NORTHWEST NEWSLETTER

EDITORIAL BOARD

Kathy Turtle (Chair)
Lancashire Teaching Hospitals NHS Trust

Rachel Bury
University Hospital Aintree

Suzanne Kelly
Health Care Libraries Unit

Hannah Gray
Mersey Care NHS Trust

Kieran Lamb
Fade, Liverpool

LIHNNNK UP

by Health Libraries, For Health Libraries **ISSUE 15 AUTUMN 2004**

From Belfast to... Santander?

In a truly international issue we travel to Belfast, Santander, London and erm... Warrington for conferences, courses and briefings.

The North West was well represented at The Health Libraries Group (HLG) Conference in Belfast. **Bernie Hayes** highlights presentations on Lifelong Learning, Knowledge Sharing and Quality standards whilst **Sarah Lewis-Newton** and **Joanne Thompson** share the experience of being presenters as well as attending sessions on Training, concept mapping and our very own **Rachel Bury's** WebCT and Expertise session, not to mention various extra curricular activities! East Lancashire's **Sarah Glover** describes interesting sessions on both the NLH and Agenda for Change. Go to www.cilip.org.uk/groups/hlg/conf2004/programme.html to view the presentations.

It seems like all our contributors had a great HLG Conference 2004, not only in formal sessions but around the city too – I think the photos say it all!

From Belfast to Santander, **Riz Zafar** and **Anne Webb** describe their

experiences of presenting their paper 'Integrating National, Regional and Local Electronic Resources in a Hybrid Library Environment' at The Conference of the European Association of Health Information Libraries (EAHIL). They reveal the main themes of the conference to be e-resources and the importance of communication with other partners. For abstracts (posters and presentations coming soon) go to <https://ibio.humv.es/biblioteca/eahil/>

Now to London and a CILIP course 'Producing and editing a newsletter' which **Christie's Collette Gleghorn** describes as a very valuable and extremely well delivered session.

Last but not least it's good old Warrington and for those who missed it and those in need of refreshment (not the Belfast kind!) read on for a very useful update of September's LIHNN/HCLU briefing.

Hannah Gray

IN THIS ISSUE

Errors and Omissions <i>Kathy Turtle</i>	2
Three Articles from Health Libraries Conference:	
Health Libraries Conference Belfast September 2004 Spice and the City <i>Bernie Hayes</i>	2
Variety is most definitely the spice of life! <i>Sarah Lewis-Newton</i>	4
HLG Conference <i>Sarah Glover</i>	5
A report from the 9th Conference of the European Association of Health Information Libraries - From Altamira until now: Information Transference ways <i>Riz Zafar & Anne Webb</i>	6
CILIP Workshop 'Producing and Editing a Newsletter' <i>Colette Gleghorn</i>	9
LIHNN/HCLU Briefing Notes <i>Michele Hilton Boon</i>	10

Spice



L-R: Chris Thornton, Melanie Hinde, Helen McEvoy, Katy Woolfenden (behind Helen), Mandy Beaumont, & Linda Riley

to recognise that they also have a responsibility to share knowledge. We should also take the broad view in relation to professional knowledge - our role is to support lifelong learning, not just workplace learning and practice and we should:-

- Not forget our professional values
- Make the time to reflect on our practice
- Use networks and mentors to help
- Get involved with research and other initiatives outside the library
- Share what we learn with others
- Keep up our core skills and knowledge

I find it easy to lose sight of a sense of social responsibility, given the day-to-day demands of work, and I appreciated Margaret getting the conference started on an idealistic note.

Many of the presentations from the conference are available to download at www.cilip.org.uk/groups/hlg/conf2004/programme.html so I won't repeat the details here, but just pick out the session that I found most useful, namely Sue Thomas' presentation on using quality standards to demonstrate effectiveness to stakeholders and customers. Sue's presentation was based on her experiences working to achieve Charter Mark status for the National Assembly for Wales Health Promotion Library. I found this presentation particularly valuable because the information presented was based on experience gained over time, developing a service with an ongoing commitment to making quality "an integral part of service delivery, and not an 'added extra'". Some of the practical advice from the presentation:-



This was my first visit to Belfast &, having searched in vain for an up-to-date travel guide to the city, I wasn't quite sure what to expect (but I definitely didn't expect to find a tree called Brian, more of that later!). I can't remember what I expected from my first HLG Conference either, but my experiences of both city and conference were positive, thought-provoking and enjoyable.

My personal highlight, in terms of the conference (this year entitled Variety is the Spice of LIFE), was the Keynote speech by Margaret Haines, President of CILIP. Margaret said that we should be developing ourselves, our users and our organisations, but we should also take another look at core values, such as intellectual freedom, and consider the impact we can have on our society. We are not very good at coaching our users

Errors and Omissions

In the summer edition of Lihnk Up the following errors and omissions occurred:

The Lihnn/HCLU Briefing Notes should have been credited to Norma Blackburn, Michele Hilton Boon, and David Stewart

Dawn McGowan's article on Alzheimer's Awareness Week was held at Mersey Care Knowledge and Library Service, and not North Mersey as stated in the editorial.

Apologies from the Editor to all concerned.

Kathy Turtle

and the City

- Feedback can come in many guises!
- Don't follow us and ignore the 'informal' responses on 'post-it notes' 'compliment slips' etc. These are invaluable!
- SAVE ALL feedback however received!
- It takes TIME to achieve regular feedback.

I can't do justice to the presentation here, so take a look for yourself.

Wednesday lunchtime arrived all too soon and I was sorry that I hadn't had chance to have a proper look at all the poster presentations, but I had lots of food for thought to take away and wish to thank HCLU and LIHNN for giving me the opportunity to attend my first (and hopefully not my last) HLG Conference.

As for Belfast, I will definitely go back. There was an air of calm that I've never before experienced in a city and, cliché though it is, the people were really friendly. Belfast City Hall was a great setting for the conference dinner and the open-topped bus tour of the city is a must. LeAnn Rimes' concert at the Waterfront Hall was excellent (even if it did hold up HLG preparations).

And finally... I was delighted to have bumped into one of my long-time idols, Brian Kennedy (the singer, not the tree of the same name spotted by Kieran!).

Bernie Hayes
5 Boroughs Partnership NHS Trust



Left to right: David Stewart, Jean Williams, Linda Riley, Steve Glover, Sarah Glover and Mandy Beaumont



In full swing...!



Linda Riley and David Stewart

Variety is most definitely the spice of life!

Sarah Lewis-Newton, Assistant Librarian Marie Curie Cancer Care



I was extremely nervous at the prospect of this years HLG conference, not only because I did not know Belfast well and I had to navigate it on my own, but because myself and my colleague Joanne Thomson, were having to stand up and put ourselves on the line and present in front of a group of our fellow professionals.

Now as we all know, this situation is almost always guaranteed to produce quivering knees, sweaty palms and the "this computer is bound to break down" feeling that inevitably precedes any presentation. I would like to say now, thanks mainly to my colleague and the friendly faces in the crowd we got through it and even got a clap... although that could be because we had finally finished speaking... I suspect we will never know!

The conference overall was excellent. There was plenty of opportunity to tailor your workshop choices to your interests. I personally tended towards the information literacy and effectiveness areas because of current developments within my organisation. Of course Rachel Bury's overview of webct and the development of Expertease, an online information skills tutorial was excellent, as I work with students studying at Edge Hill, my students are now beginning to see the benefits! - Thanks to Rachel and

her team. The talk given by Eve Hollis whose humorous look at teaching rang a few bells with those of us trying not to laugh when the users roll the mouse over the monitor. The highlight of the conference for me was the session given by Anne Parkhill entitled "Train quickly, educate patiently". The interaction with colleagues was well run. When split up into different groups, each had a question to answer, other peoples experiences from within and outside the NHS was varied and interesting. It forced me to question, why I was teaching, how I was teaching and if it was appropriate or effective.

My colleague with whom I presented on the first day asked me to include her thoughts on what she enjoyed most, so courtesy of Joanne Thomson here we go!

One of the highlights for me was Annette Thain's look at concept mapping to support Library and Knowledge Services effective collaboration to meet user needs. As it was tailored to the Scottish system, it was in a context I could easily relate to. Annette used an example of a patient in the West Coast of Scotland, who had been diagnosed with breast cancer to show how collaborative working in the health care setting can be of an advantage for a patient. The patient first attended the doctors surgery, where she was put in touch with the local hospital, who after consultation

provided information leaflets on different medicinal routes to take. She was also put in contact with Marie Curie Nurses, and MacMillan nurses who provided further information and choices within the West of Scotland. The end result was that the patient fully recovered, and had taken full advantage of help and advice within the surrounding area. Proving that indeed Library and Knowledge services have a role to play in providing effective patient information.

We all know what a good job health librarians do, whatever their job title, wherever they work and whatever user group they serve. I did not know however that they could drink so much!!! No report of the conference could be complete without mentioning the "extra-curricular activities" well... Belfast was a marvellous host city for the conference. The people were friendly, the venues for both the conference and the dinner were excellent and the band who entertained us were... well the least said about them, the better!

All in all a great conference! A BIG Thank you is due to all at HCLU who provided me with this opportunity. It is an experience I'll remember!

HLG Conference

6-8th September 2004

Sarah Glover, East Lancashire Hospitals



Having never visited Belfast before I wasn't sure what to expect, but armed with my guidebook I was determined to do some sightseeing before the conference started.

Saturday afternoon was spent on an open top sightseeing bus that took in all areas of the city and provided a commentary. It was interesting to see the areas affected by the 'Troubles' and the Peace Wall really brought home the divisions that still exist within the city. The bus tour was followed by a guided tour of City hall where we were having the conference dinner. Sunday was a walk up to Queen's University and around the Botanical Gardens.

The conference started with a keynote speech from Maggie Haines that reminded us of our values and responsibilities as a profession. There was a good representation of librarians from the Northwest and the coffee and lunch breaks were a good opportunity to meet colleagues and put a few faces to names! The opening of the exhibition provided an opportunity to have a few glasses of wine and some nibbles, as well as procuring some freebies from the exhibitors.

I decided to get up bright and early for the NLH (National Library for Health) breakfast meeting on Tuesday.

This was very useful in explaining what NLH is and how it will develop, as I personally felt that the developments and discussions about it had passed me by. The added incentive for attending was the promise of orange juice, coffee and croissants. Another interesting and valuable session on Tuesday covered Agenda for Change. Trevor McIlroy who is a project manager for the Job Evaluation Panel gave this presentation. It was useful to hear him explain the process of job matching and



evaluation, as well as having the chance to clarify some of the rumours that have been circulating.

The magnificent Belfast City Hall was the setting for an excellent conference dinner with great food, however the after dinner entertainment left a little to be desired!

In no time at all it was the final day and I took the opportunity to have a look at the posters as well as getting some more freebies.

Over the 3 days I had collected lots of information, ideas and literature which would be useful for both my own library and my application for Chartership. Belfast and the Waterfront were both excellent venues and I would definitely return. Although this was not my first conference, it was my first HLG and it was an excellent opportunity to see how other professionals are working and the ideas they are taking forward. It has also given me the opportunity to learn about and understand the wider issues affecting the profession and our sector.

My thanks to HCLU for providing me with the opportunity to attend.

A report from the 9th Conference of the European Association for Health Information and Libraries (EAHIL) held their 9th European Conference of Medical and Health Libraries on the 20-25 September, in Santander, Spain. It was at this beautiful location that we arrived to present our paper entitled *Integrating National, Regional & Local Electronic Resources in a hybrid library environment: challenges to librarians and users.*

“ (Or “Santander looks interesting, isn't that where the ferry goes to in Spain?”

By Riz Zafar &
Kostoris Medical Library

“ **The European Association for Health Information and Libraries (EAHIL) held their 9th European Conference of Medical and Health Libraries on the 20-25 September, in Santander, Spain. It was at this beautiful location that we arrived to present our paper entitled *Integrating National, Regional & Local Electronic Resources in a hybrid library environment: challenges to librarians and users.***

As long ago as September 2003 Anne can remember a conversation along the lines of “Santander looks interesting, isn't that where the ferry goes to in Spain?”

Little did we imagine, that from the moment we first looked at the EAHIL website, we would actually be going to Santander to share our experiences of developing a hybrid library service. Initially fired up by the prospect of an interesting conference, in what looked to be a lovely location, we promptly submitted our abstract and awaited the outcome. Imagine the stir it caused when in January we heard that it had been accepted for presentation - we were excited but also in shock! Looking back to January the prospect of some late September sunshine

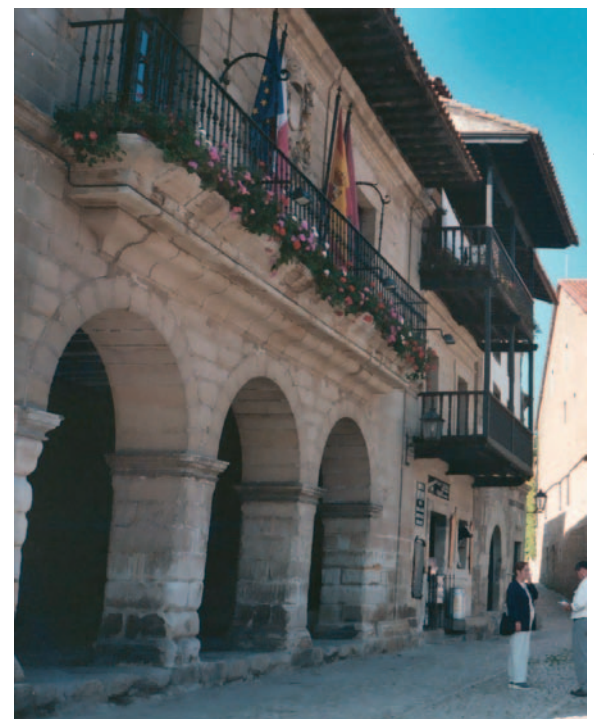
seemed a long way off. Since then much has happened and, with a lot of planning and hard work, our mission has been accomplished and we can report back on our exploits!

The conference was held at the Hotel Santemar in the Bay of Santander (i.e. lots of beach activity nearby) and was attended by approximately 400 delegates, mainly from Europe but there were also attendees and speakers from Australia and the US.

The conference included a programme of continuing education courses, a scientific programme of presentations and poster sessions covering topics such as: *the future of medical libraries; scientific publication and evaluation; information and people; hybrid and digital libraries.* At the outset we aimed to attend as many presentations as we could between us and then expend any surplus energy by participating in the lively social programme!

The conference's official language was English, although there was a strong Spanish contingent and during the opening ceremony five of the eight speakers spoke in Spanish - we have been promised translations of the speeches!! The Dean of Cantabria Medical School did speak in English and was keen to stress the fundamental role that health libraries (and

librarians) have in educating and supporting healthcare professionals from their student days to retirement. Fernando Rodriguez Alonso, past Director of BIREME (Brazil), delivered a keynote speech at the ceremony on the old and new challenges of



Santillana del Mar, host town for the Conference

information management. He emphasised the need for obtaining quality information from the web by using new and existing tools for organising and disseminating quality medical literature, such as digital libraries, and he quoted NeLH as an example.

From an Association of Health Information Libraries - Information Transference ways

What is that where the ferry goes to in Spain?"

by Anne Webb
Christie Hospital NHS Trust

In contrast to this there was a presentation the following day on the importance of utilising traditional methods for obtaining information e.g. hand searching to locate a large amount of clinical trial literature not indexed on MEDLINE. A study also



related the geographic biases and differences of journal coverage in MEDLINE and EMBASE, mainly in relation to Spanish journals but also reiterating the importance of sourcing more than one database for information. There were also some familiar UK faces including Alison Turner (NelH). Alison delivered a presentation on

developing networks of representatives and champions to raise awareness of NelH – a network which potentially could be adapted and applied to all libraries seeking to promote their services. In later sessions the UK was also well represented with speakers discussing the future of medical libraries and information literacy skills. As well as the future of medical libraries, the importance of the past was not forgotten. Historical papers such as the history of nursing and the history of the Hamburg Medical Association Library - which survived war and a city-wide fire through the dedication of its own librarians and book donations from librarians world-wide – were presented.

As illustrated by these few examples there were a variety of presentations but one of the themes running throughout the conference was the use of a wide array of E-Resources and the issues and opportunities involved. These included its impact on services e.g. e-journals and the reduction of document supply requests; organising and accessing information e.g. portals, PDAs etc and the training and promotion of these relevant e-resources to users.

This was particularly highlighted in the hybrid and digital libraries' parallel sessions. It was in this category that we delivered our paper to a well fed

audience, who, because of the tight programme schedule, resulting in only an hour for a three course lunch, had rapidly downed their desserts and coffees! It was a challenge in itself adapting our presentation at very short notice, accommodating a later start, keeping within our time and then ignoring the late arrivals from lunch as they entered the session! (Anyway Anne, who was presenting the paper, somehow managed to cope and it all went fantastically well!)

Another recurring theme throughout the conference was the need for communications at all levels- between librarians, library users, publishers, suppliers and all the other groups that we need to interact with. The use of library portals was well debated, as was enhancing the end-user experience. It was also interesting to glimpse the impact that developments in genomic medicine may have on information management.

Unfortunately we can only give a snapshot of the many exciting projects underway, however the official EAHIL site <https://ibio.humv.es/biblioteca/eahil/> currently displays abstracts for the conference and we have been reliably told that the proceedings with posters and presentations will be published on there 'soon'!

continued over...

A report from the 9th Conference of the European Association of Health Information Libraries - From Altamira until now: Information Transference ways



...continued

The Venue and Social Programme

An interesting or amusing point (depending on your sense of humour) about the conference was that there was also another conference held at the same hotel; the conference of the Patronal Nacional de Servicios Funerarios which translates as the National Employers Association of Funeral Services. A library and a funeral conference held at the same hotel, one can only imagine the stereotypes the hotel guests must have conjured!

Santander itself is a beautiful part of Northern Spain with pristine beaches and crashing waves - popular with surfers who, incidentally, undress out of their wetsuits by their vans at the roadside! We of course averted our eyes and tutted loudly every time we saw this occur. There was a trip to Santillana del Mar, a picturesque well preserved medieval village, with lots of little shops selling all manner of quirky things. We also visited the Altamira Museum which houses a huge replica of the 14,000 year old Caves of Altamira and their cave paintings (now closed to the public). And finally, at the end of the conference dinner, Spanish and Belly dancing was performed spectacularly by superb professionals (professional librarians, although some of them may have been both I suppose!)

The EAHIL conference was an enjoyable and educational experience and it was both interesting and enlightening to meet librarians from different countries, cultures and organisations who all face the same challenges and opportunities in the ever- changing world of health information.

We would particularly like to thank: the NeLH and Paterson Institute of Cancer Research for their support and sponsorship to make this experience possible, and Steve Glover (the master of persuasion) for his encouragement and support in allowing us to present some of the work we all do in the library service at the Christie.



Riz and Anne at the Conference centre

CILIP Workshop

'Producing and Editing a Newsletter'

RIDGMOUNT STREET, LONDON 28 SEPTEMBER 2004

COLETTE GLEGHORN: ENQUIRY SERVICES LIBRARIAN, CHRISTIE HOSPITAL NHS TRUST

Many of us librarians are involved, at some time or other, in newsletter production or preparation. The repeated chasing of contributors, searching for news and gathering of information is probably all too familiar to many of us.

But has your newsletter become a ball and chain around your neck? Do you dread the mere mention of it? Are you tired of seeing your handiwork used as a coffee coaster? If so, then you should look out for the biannual CILIP (Chartered Institute of Library and Information Professionals) course, "Producing and Editing a Newsletter." Having recently been threatened with pending newsletter duties, I travelled down to CILIPs London base on 28th September 2004 for the one-day workshop.

The workshop, aimed at anyone involved in newsletter production, promised, "To help participants towards producing a newsletter that their readers will want to read from cover to cover." And so, equipped with the mandatory stationery and soft mints, I arrived for 9 o'clock registration.

The delegates, who represented a diversity of institutions such as the Army, The Law Office and Surrey County Council, had travelled into the capital from areas including Brighton, Cambridge, Birmingham and

Swindon. I was one of only two northerners though, with Salford University providing the other.

The morning session focused on analysing the audience, reader research and newsletter identity. Workshop leader Chris Wells was particularly vocal in emphasizing two points – the importance of knowing your audience and secondly, writing for that audience only.

After coffee we moved on to editorial



skills and writing audience hooks, otherwise known as headlines. Chris' experience and sharp wit made this a very entertaining session. In particular, his talk on clarity and ambiguity in writing was useful and it was peppered with humorous bloomers such as – *I used your soap two years ago; since then I have used no other!* A lengthy and lavish lunch break

followed and a couple of the more energetic delegates took advantage of CILIPs close proximity to Oxford Street – I was not one of them, however, preferring to exhaust the CILIP coffee maker.

Anticipating the slumberous symptoms of the graveyard slot, Chris restarted at 1 o'clock with analysing and prioritizing content, which he cleverly delivered as a hands-on session with discussion and debate actively encouraged. The final session looked at design features including captions, photographs, desktop publishing and printing.

A busy day, but the earlier than planned 4 pm finish, allowed me two hours to stroll around the wonderful British Museum, which is only a stone's throw from CILIP.

The workshop – restricted to 25 places – was very valuable and extremely well delivered by Chris Wells, who is also a lecturer in copywriting, editing, and preparing strategies and proposals, and it is certainly one I would recommend to any newsletter hack looking for inspiration.

LIHNN / HCLU Briefing Notes

Approximately 50 people attended the briefing on September 29 in Warrington & enjoyed presentations on Agenda for Change, RSS and current awareness, Infocandy, and Binleys, along with the LIHNN and HCLU updates. Below please find a brief summary of what you missed, or refresh your memory if you were there!

Agenda for Change – Linda Ferguson

Linda has already circulated a copy of her presentation on the LIHNN list; if you missed it, please login to JISCmail and view the archived copy of her message at:

<http://www.jiscmail.ac.uk/cgi-bin/webadmin?A2=ind0409&L=lihnn&T=0&F=&S=&P=25976>

Linda has been working on draft job profiles for library and information workers. Within the draft profile structure, the profile names are deliberately different from common job titles, following the principle that job profiles are not job descriptions or person specifications. The profiles will be finalised at the end of November and published afterwards on the Department of Health web site. Linda urged us to read the Job Evaluation Handbook and to ensure that our person spec covers all of the factors in the Handbook. We should ensure that research, auditing, and effort factors are included. Everyone thanked Linda for her hard work at both regional and national levels.

USEFUL SITES:

- Job profiles
http://www.dh.gov.uk/PolicyAndGuidance/HumanResourcesAndTraining/ModernisingPay/AgendaForChange/AgendaForChangeArticle/fs/en?CONTENT_ID=4079277&chk=KCeZ3I

- NHS Job Evaluation Handbook Second Edition (October 2004)
http://www.dh.gov.uk/PublicationsAndStatistics/Publications/PolicyAndGuidance/Publications/PolicyAndGuidanceArticle/fs/en?CONTENT_ID=4090845&chk=iZS4ev
- Health Informatics Community Agenda for Change News
<http://www.informatics.nhs.uk/news/afc.html>

Kieran Lamb – RSS Feeds and Current Awareness Services

RSS stands for Really Simple Syndication or Rich Site Summary. Or RDF Site Summary. Well, don't worry too much about what it stands for. RSS is used to create news feeds that allow for easy redistribution of current information on the web. Under NLH, a current awareness service with a primary care focus is being developed using existing RSS feeds at TIN in Trent. The current focus is practice management, but people are needed to provide more content and contribute to the TIN database. This is a chance for the North West to influence NLH development.

USEFUL SITES:

- See RSS in action at TIN
<http://www.tin.nhs.uk/welcome/keeping-up-to-date>
- NelH Help on XML and RSS
<http://www.nelh.nhs.uk/xmlhelp.asp>

HCLU Update – David Stewart

Funding news:

- Greater Manchester SHA is offering £50,000 in recurrent funding (not yet in writing, however). This is the first new funding from Greater Manchester in two years.
- The Deputy Chief Information Officer of Greater Manchester

has offered £50,000 in non-recurrent funding, with strings attached to Map of Medicine training. This is not confirmed yet.

- Cheshire and Merseyside SHA have funded £208,000 recurrent to develop primary care library services. As this development involves setting up new posts, the spend is slow. Accordingly, HCLU can use approximately £50,000 for Cheshire and Merseyside bids. Total bids received amounted to over £300,000.

- David is doubtful that any major amounts of money will become available at the end of December. We can still place bids at the end of December/first two weeks of January, but there is no guarantee that money will be available before 1 April.

Single search environment: testing begins October 11, led by Fran Wilkie. Please assist.

LKDN statistics: please check your income stats to ensure you have included your staff costs. If the income total does not equal the expenditure total, please explain. The North West has the best return so far in the whole of England. The LKDN stats are an important element of the NLH funding survey that is being carried out. Report from this survey is due in the New Year.

New Head of Knowledge Management for Cheshire and Wirral Mental Health Partnership is Martin Dowler, who will be based at St Catherines in Birkenhead.

The HCLU Stakeholder Group, to whom HCLU is accountable, met recently and it looks like the stakeholders (the LIHNN Committee, three SHAs, Trusts, and two Postgraduate Deans) will sign up to

a permanent contract with HCLU with five-year reviews.

Approximately 300 delegates attended the HLG conference in Belfast. See <http://www.cilip.org.uk/groups/hlg/> for photos, posters, and abstracts if you missed it.

David proposed the following changes to the structure of meetings in the North West.

1. Retain the LIHNN-HCLU Briefings on a quarterly basis. These are open to all health library staff / or library staff serving the needs of health staff and students.
2. Establish a new meeting for NHS Library Managers. This would enable NHS Library Managers and HCLU to meet to discuss / work on NHS-related issues. This would be a half-day meeting in the morning, twice a year.
3. Establish a new meeting for staff involved in Knowledge Management across the north west. This would enable attendees to share approaches, information etc around KM. This would not necessarily be made up of librarians - though librarians leading on KM would attend. This would be a half day meeting, twice per year. This meeting would follow on from the library managers meeting.
4. Discontinue the meeting of the Knowledge and Library Co-ordinators Forum.

David welcomes your views on these proposals; please pass them on by the end of October.

LIHNN Update – Norma Blackburn

Marie Ford and Norma are completing their terms on the LIHNN committee. Hannah Gray from Merseycare, Mary Hill from Stepping Hill in Stockport, and Tracy Owen from FADE now join the committee.

Marie and Norma established a working group to revise Helping Hands, an introduction to librarianship in the NHS for new staff. The new edition should be ready to launch at Christmas Study Day.

Speaking of which – if you have suggestions for presentations and events for Christmas Study Day, please contact Mick Heaton or David Stewart. LIHNN sub-groups are encouraged to participate in a poster display.

Sub-group Updates

Copyright and Data Protection Group

- The copyright booklet is now ready; by now you will have seen a copy in your brown envelope.

- The group will reform under the name Information Governance.

- New members are welcome; please contact Marie Ford.

Heritage Group

- The Heritage experts have received their training from IS Oxford and have prepared materials, which are in the process of being added to Aditus.

- Live training sessions are to take place in October.

- Meetings of the Heritage Group are open to all.

Trainers Group

- Aditus has a publicity poster for training sessions that you can modify and use, as well as sample training evaluation forms.

- Lucy Anderson and Debra Thornton attended CASP at Oxford and are preparing cascade training sessions for next year.

- Meetings of the Trainers Group are open to all.

Infocandy Presentation

Johan Tengstrand, Head of UK Sales for Infocandy and one of the company's founders, provided a service overview. Infocandy is one of the NHS preferred suppliers for subscription products. Infocandy's appeal to supplies departments is its claim that it can reduce procurement costs by 80%, principally by providing e-procurement. The appeal to libraries was not addressed by the presentation.

Binley's Presentation

Nigel Wickersham provided a lively run-through of Binley's online, a database of NHS organisations, documents, and people. The Binley's homepage has a news feed and news index, which provides links to about three weeks' worth of NHS-related news stories. Nigel showed us how to use the advanced search function and how to search the full text of documents. Users can also create personal directories of frequently contacted people and organisations.

Michele Hilton Boon
Information Scientist,
National Prescribing Centre