

SCL Universal Health Offer and partnership working with Doncaster Library & Information Service

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SCL Universal Health Offer and partnership working with Doncaster Library & Information Service

- Overview of the SCL Universal Health Offer
- Overview of the Reading Well Books on Prescription/Mood-boosting Scheme
- The Doncaster way – partnership working with Doncaster Libraries and Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust
- Conclusion – opportunities to consider
- Reflection – KfH, LQAF and our service principles



SCL Universal Health Offer



Universal Health Offer

- The Society of Chief Librarians (SCL) are committed to keeping library services relevant and accessible
- The Universal Offers, of which 'Health' is one, are core to the key areas of service for a 21st Century library service
- They provide a positive vision for the future of public libraries
- Are a powerful advocacy tool for evidencing the difference that libraries can make to communities
 - <http://goscl.com/>



SCL Universal Health Offer



Universal Health Offer

- Strategy which expresses the public library contribution to the positive health and well-being of local communities.
- A commitment to provide a range of services including public health information and promotion, sign posting and referrals as well as creative and social reading activity.
- The Books on Prescription offer, a key element of the health offer, has been developed in partnership with The Reading Agency.



SCL Universal Health Offer



Universal Health Offer

- Community hubs offering trusted non-clinical space:
 - Health & wellbeing partners can engage with local people
 - Offers outreach
 - Supports the vulnerable
 - Provides assisted online access to key health information



The Learning Offer



Universal Digital Offer



Universal Information Offer

- <http://goscl.com/wp-content/uploads/UniversalOfferBooklet.pdf>



SCL Universal Health Offer



Universal Health Offer

- Reading Well Books on Prescription:
 - The scheme helps everyone to understand and manage their health by providing self-help reading material
 - Collections of books that have been quality assured for their content
 - The scheme and its content have been recommended by leading health organisations:
 - DH IAPT, Royal Colleges, NHS England, Public Health England
- <https://readingagency.org.uk/adults/quick-guides/reading-well/>



Reading Well Books on Prescription



Universal Health Offer

- Reading Well Books on Prescription collections:
 - Adult common mental health conditions
 - Dementia
 - Young People's mental health (Shelf Help)
 - A collection on long term conditions will be launched in July 2017
- <https://readingagency.org.uk/adults/quick-guides/reading-well/>



Reading Well Mood Boosting Books



Universal Health Offer

- Reading Well Mood Boosting Book collections:
 - General collection recommended by readers/reading groups
 - MacMillan Cancer collection for those that have had, are experiencing or caring for people with cancer
 - New for 2017 – Collection chosen for young people
- <https://readingagency.org.uk/adults/quick-guides/reading-well/>



Universal Reading Offer



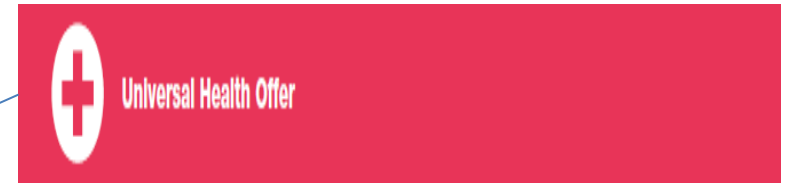
Reading Well Information



Universal Health Offer

- Information for readers about the Reading Well Schemes is available at:
 - <http://reading-well.org.uk/resources/readers>
- Information for health professionals about the Reading Well Schemes is available at:
 - <http://reading-well.org.uk/resources/health-professionals>
- Information and resources for library staff about the Reading Well Schemes is available at:
 - <https://readingagency.org.uk/resources/?programme=rwbop>





**Knowledge for Healthcare:
Patient & Public
Information**

**LQAF 5.3I
(and 1.2c)**



Opportunities for partnership working – the Doncaster way

- SCL Universal Offer - Provides assisted online access to key health information
 - Libraries in Doncaster are supported in this by help and support from the Knowledge, Library & Information Service at Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust
 - Provision of a Health & Wellbeing and Patient Information site on the Knowledge & Information portal
 - Health Information Workbook for public library staff to help them find their way around this site
 - Training sessions for public library staff
 - Health Information enquiry service



DBTH Knowledge & Information Portal



[http://www.netvibes.com/dbhlibrary#Health %26 Wellbeing%2FPatient Information](http://www.netvibes.com/dbhlibrary#Health%26Wellbeing%2FPatient%20Information)

DBTH Health Information Workbook



- <http://kfh.libraryservices.nhs.uk/wp-content/uploads/2016/03/Health-Information-Booklet-2016.pdf>



Health and Wellbeing: Books on Prescription/Mood Boosting Books



Health and Wellbeing Collection and Health Information Enquiries



Anything that **you** might find useful?

Knowledge, Library and Information Services for Health

Health Information Request

Library	Member of staff	Tel No.	
Name of Enquirer	Title	Date Requested	Date Required
Address			
Tel no		Post Code	
Phone	Web		
Email			
Information to be delivered to Library / Home Address/ Email. Please state as appropriate			
Information requested - Use subject only per form (Please supply as much information as possible)			
Please tick appropriate box			
<input type="checkbox"/> Adolescent 13-16yr	<input type="checkbox"/> Adult	<input type="checkbox"/> Elderly (70+)	
Professional please state job title			
Which required (e.g. Personal, Health Professional, Parent, Other)			



Health and Wellbeing Support

A promotional banner for the Knowledge, Library and Information Services. It features the NHS logo and text: 'Doncaster and Bassetlaw Hospitals NHS', 'Knowledge, Library and Information Services', and 'Health & Wellbeing'. Below the text is a photograph of a library interior with bookshelves and a table. At the bottom, contact information is provided: 'Leisure Library, DRI', 'Tel: 01302 642890, or ext. 642890', 'e-mail: dristaff@doncaster.gov.uk', and a Twitter icon with the handle '@DBHLib'.

In conclusion...

- Consider ways of getting in touch with your public library – opportunities for partnership working
- Signposting to health information
- The Reading Well Scheme – why not follow up direct with The Reading Agency (mailing lists, resources, leaflets)
- Use of social media – get to know the hashtags of your local public health team, CCGs, Healthwatch, etc. – you can then alert them to relevant information



Knowledge, Library & Information Service supports the provision of patient and public information

Knowledge for Healthcare Vision Statement:
NHS bodies, their staff, learners, patients and the public use the right knowledge and evidence, at the right time, in the right place, enabling high quality decision-making, learning, research and innovation to achieve excellent healthcare and health improvement.

<http://kfh.libraryservices.nhs.uk/patient-and-public-information/>

LQAF:

5.3I Library/knowledge services are developed to support information provision for the patient and/or the public.

