

## **Cumbria and Lancashire Libraries Advisory Panel**

12<sup>th</sup> November 2015

Room 6, Education Centre, Blackpool Teaching Hospital

10.00am – 12noon

### **HCLU Update**

LQAF validations across the north due for completion in mid-December.

LDF and HENW Forerunner Fund now distributed. LDF=£70,000 and Forerunner Fund = £400,000.

Dominic Gilroy appointed as YH LKS Development Lead – starting 1<sup>st</sup> January.

Susan Austin leaving at Christmas – we will advertise a post for the NE to be based in Newcastle.

Lots of work on Knowledge for Healthcare at national level, as well as in working groups and TAFs. Waiting to hear what resources might be available for 16/17 – very dependent on government's autumn statement on 25 November.

Calderstones – being taken over by Mersey Care. Liz can provide more background.

N Cumbria – seems that the corporate functions in N Cumbria and Northumbria will be merged – more detail if available from Sheila

### **Calderstones Update**

Further to the announcement and news of 30 October; over the past months I have kept David updated on the direction of travel for provision / Calderstones. You will be aware as part of Transforming Care and the changing landscape of Learning Disability Services, Calderstones has been working closely with Mersey Care and it is likely that we will be acquired by them in July 2016. In terms of the Library Service it is business as usual and there will be no immediate changes - I am completing all relevant partnership requirements as part of the region and I will update you on matters as and when necessary.

### **Morecambe Bay Update (Tracey Roberts Cuffin)**

- Trust waiting for CQC report, hope is that we have moved into “needs improvement” from “special measures”
- LWAF visit on the 6<sup>th</sup> October was good
- Learning to Improve process and production of the bulletin is now incorporated into the business as usual
- Joined the consortia deal for MA nursing journals
- Increasing uptake on critical appraisal training
- Work underway to set up support nurse revalidation
- Discussions still taking place around capital changes to the education centre but no news yet
- Kendal learning space is being decorated in the next couple of weeks and should be finished by Christmas

### **Blackpool Update (Debra Thornton)**

- Staff shortages over the summer have led to disruption in services. Hope to resume normal service now all back in work.
- Successful bids for new books (HCLU) and quiet study rooms (HENW)
- Trial of ClinicalKey going well, not sure if funding will be available though.

- We will be cancelling Wiley and Emerald journals due to high cost per download. Lancet quote £5664.
- Helen Box (Associate Director of Medical Education and Debra's line manager), will be leaving at the end of November. No plans yet to replace her. Michael Farrell (Undergraduate Education) and Jane Meek (Deputy Director of People Effectiveness and Development) will be taking over her work.

### **LCFT Update (Carmel Smith)**

- We have had a successful Forerunner bid for a new library extension; work will start around the end of December early January and will have to be completed by the end of the financial year.
- 2016 library objectives have been submitted to Professor Max Marshall (library line manager) these library objectives go onto Max's objectives for 2016. Max has to answer to the Trust executive board on his objectives four times per year and the library submit evidence to support their objectives. The library objectives for 2016 are Dashboard, Evidence portal (Weebly) and the development of the Harbour library services to both staff and patients.
- The CQC reports have finally been published for the Trust and are as expected.
- IT deleted the whole of the library's intranet site by mistake, luckily I had recent screen shot thanks to LQAF so IT managed to rebuild the site

### **North Cumbria update November 2015**

#### **Staffing:**

- Acute Trust acquisition still on hold due to it remaining in special measures. Northumbria remains 'buddy' and H of LKS line manager is Education Manager for Northumbria
- Current vacancy .50 at Whitehaven however only being allowed to advertise job as temporary fixed term contract.

#### **Cumbria-wide & Library Strategy:**

- Library strategy available but not ratified due to wider discussion around 'Success Regime' which is looking at how the North Cumbria health and care organisations need to be configure to solve their current problems.  
[www.library.ncumbria.nhs.uk/publications/library-management-service-reports/2015/Library-and-Knowledge-Services-Strategy-2015-2020.pdf](http://www.library.ncumbria.nhs.uk/publications/library-management-service-reports/2015/Library-and-Knowledge-Services-Strategy-2015-2020.pdf)
- Renewed Sla with CPft & CCG – CLIC now have a governance role (more info on CLIC below) and LKS doing searches for NECU work for 'Success Regime'
- Continue to work with CLIC [www.theclic.org.uk](http://www.theclic.org.uk) led to issues about how we can extend our services to social care and private healthcare section as CLIC is all about working collaborative with the local health and care community. MBay and North Cumbria trialling extending access to library services (excluding locally licensed resources & IT use) to those currently attending CLIC clinical skills programme which includes private nursing home staff and will review.

#### **Service developments**

- New Hospital at Whitehaven now open. Plans stopped for Library to relocate as part of phase 2 due to raising costs and issue of space.
- Plans for new UCLAN medical school at West Lakes, West Cumbria progress and 2 joint Professor posts and several research posts advertised
- Library handed over majority of Clinical guidelines work to Trust Governance retaining evidence searching role and maintaining external CG resources. Hence H of LKS returns to working 4 days (Mon-Thurs)

## **Other activities**

Supporting Nursing Revalidation programme & NCUH Procurement Group  
H of LKS now attending NE LKS manager meetings and Steve attending NW  
Using Twitter now  
Also short video self-help guides [www.library.ncumbria.nhs.uk/multimedia/index.aspx](http://www.library.ncumbria.nhs.uk/multimedia/index.aspx)

## **ELHT Update, November 2015**

The Trust recently had a mini-CQC inspection; we will receive the formal report in January, and are hopeful it will highlight further improvements in performance.

The HROD Directorate senior team has been restructured, and Graham now reports to the Head of Workforce Education & Development.

The Trust is working on a revised clinical strategy, where some of the discussion about cooperative working in the wider health economy has parallels with objectives in *Knowledge for Healthcare*.

We interviewed for the vacant Library Officer post in September, but are experiencing various delays in HR/Occupational Health processes. We are now hoping that our appointee will start at beginning of January.

I am preparing a case for regrading of our E-Resources post and have to present a broader case for development of the service, which will include a business case for an additional Clinical Librarian post.

The project on the coordination of policies and guidelines has stalled; we need further liaison with the Quality & Safety Dept, who are appointing a project officer who will have some responsibility for the project – and linking with the library service. But it's not yet clear who will do the work of standardising naming conventions, file structures, etc and whether the library will have a formal role in identifying evidence.

Following the withdrawal of some publishers from the Core Content deals, we are needing to review our journal subscriptions, particularly for nursing titles. We intend to carry out some form of more detailed user needs analysis in 2016.

## **Open Athens Report (Anne Roberts)**

There are still a lot of accounts being registered in the "other" organisation for the North West. Many of these applicants have not selected their organisation from the drop down box and have filled in their organisation name themselves. Many of these are not the precise organisations names and therefore are not mapping to the correct organisation. I am adding as many aliases as I can to help with this.

There are issues with the selection of account preferences by administrators for account creation. Administrators can choose such things as the number of days before accounts are deleted and whether account holders are emailed before expiry. Some of the options although appearing to be a choice for administrators are actually over-ruled by national settings. An example is that un-activated accounts are being deleted after 30 days even when local administrators have selected activation codes to be deleted after 60 days.

NICE are looking into which preferences are fixed nationally which can be altered locally. There are also differences between the accounts created by self-registration and those created by Open Athens administrators. I will update administrators as I know more.

There have been some complex loss of access to resources recently. These are being resolved with EduserV's help. If anyone does go directly to EduserV for help it would be useful if they also emailed me to help with future access loss. EduserV have a new member of staff who is looking to upgrade the statistics available for Open Athens.