**Espresso Café – Actionable Insights**

Question:

“What are the barriers to delivering KM in our organisations and how might we overcome them?”

Cascading learning and talking to my team

* Cascade ideas with my library team
* Discuss KM with my manager and team
* Talk to manager about how to explore this further
* Speak to my manager regarding hosting a café for the Quality Group

Finding out more – doing a bit of research

* Find out what other libraries are doping to facilitate KM to give me more ideas that might be relevant to my Trust
* Read up on David Gurteen (whoever said this - the link is <http://www.gurteen.com/gurteen/gurteen.nsf/id/newsletter213> and his Knowledge Letter newsletter is worth signing up to if you’re interested)
* Read and learn more about KM in the NHS
* Read up about Knowledge Cafes so that I can run them at work

Finding a KM friend

* Try to find person who is into KM in the Trust
* Find out who does KM at UCLAN and suggest Espresso Cafes

Working with a specific team or group

* Talk to the organisers of the OT Research Forum about the possibility of doing an Espresso Cafe at a future meeting

Other thoughts

* Consider reasons for arranging i.e. which groups to ask
* There are ways to facilitate this that have been tried and tested