



**WE ARE
MACMILLAN.**
CANCER SUPPORT

Bolton
**Library and
Museum Services**

NHS
Bolton
NHS Foundation Trust

BHIP – Bolton Health Information
Partnership
paula.elliott@boltonft.nhs.uk



Who we are, where we came from,
what we do

Founding members:



New members:



Bolton Public Health

Diabetes UK

First in the North West!

Public / Higher Education / NHS / Social Care Partnership for improved access to Library & Information Services

We have been in negotiations with the Bolton University and the Bolton Libraries for improved access to library services for the Health & Social Care Community. We have now established a partnership whereby all NHS and Social Care staff and students including all practitioners out in the community, as well as members of the Bolton Voluntary Organisations (e.g. The Bolton Hospice) can join the Bolton University Library for access to their book stock and printed journals. The Institute offers photocopying facilities and you will also be offered (limited) borrowing rights.

You can pick up an application form from RBH library, the PCT library or from Bolton Central Library

Go along to the Institute with

- Your NHS ID
- **Two passport-sized photographs**

Alternatively, you can download a form from <http://www.bolton.ac.uk/learning/services/nhs/index.htm> where you can also get further information.

The University cannot give you access to their electronic resources for licensing reasons, but you can get access to a lot of electronic resources through

www.library.nhs.uk

using your own Athens username/password

Note that the Bolton University staff will not be able to undertake any literature searches or any skills training for you. This is provided by your own hospital library

Education Centre Library
Royal Bolton Hospital
Bolton
BL4 0JR

Tel: 01204 390935

Fax: 01204 390795

Opening Hours:

Monday – Thursday 9 – 5.00pm

Friday 9 – 4.30pm

Services Provided:

Book/Video/CD ROMloans

Range of health and bio-medical journals

Interlibrary loans service

Health related databases and information sources available via ADITUS

Literature Searches undertaken on request

Individual and group Information handling skills training courses

Free Internet Access

Photocopying facilities

Quiet study areas

Full access and borrowing rights are available to all Bolton Health and Social Care Staff and students on placement.

Access for other users is available by arrangement with the Library Manager and through the BLAG scheme.



Bolton Libraries Access Group - formed with the mandate of providing access to the University of Bolton Library for local sixth form college students

HELP@Bolton

Health Education Libraries for Professionals/People - University of Bolton and Bolton NHS Foundation Trust offer Bolton residents who work for the NHS, public health or social services access to their libraries

Access schemes

Working Together Informally



A pop-up event where books are people and reading is a conversation. An opportunity to read a more interesting story.



By 2017:

Health Education England's **Knowledge for Healthcare** framework for NHS library and knowledge services:

Developed to enable NHS bodies, staff, learners, **patients and the public** to use the right knowledge and evidence, at the right time, in the right place, enabling high quality decision making, learning, research and innovation to achieve excellent healthcare and health improvement.

The framework acknowledges the pivotal role of healthcare library and knowledge services and states that their purpose is to:

- provide knowledge and evidence to enable excellent healthcare and health improvement
- use the excellence of their staff to ensure that NHS bodies, staff, learners, **patients and the public** have the right knowledge and evidence when and where they need it

The public library service supports people with their **health and wellbeing** by providing expert help and information to signpost them to advice and guidance, help them make decisions and understand what is happening to them.

Libraries are places where people can learn informally, research, browse and borrow books on health matters. All library authorities provide access to online information on the internet, often free of charge. It is free to join and borrow books from a public library.

Public libraries support national and local health campaigns, provide a space for organisations to promote their services and hold regular activities to support people's **health and wellbeing**.

Do you want to start a new partnership or revisit a lapsed one?

🕒 February 7, 2017 📁 Patient and Public Information TaF 📌 Agenda, Health Information Professionals, Memorandum of Understanding, Networks, Partnerships, Patient and Public Information, PPI Contacts Database, Public Information (PPI) Contacts Database, Resources, Terms of Reference 👤 Editor

Then we have some help to get you started! Just take a look at the new section on the Resources page. A set of resources has been developed to support library staff who would like to develop local partnerships, from making the initial connection to forming a multi-sector network of health information professionals: Guidance on ... [Continue reading ->](#)



💬 Leave a comment

Posts by KfH Working Groups & Task and Finish Groups

Select Category 

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Knowledge for Healthcare

[Home](#)[About KfH](#)[Current Awareness](#)[For employers](#)[Knowledge Management](#)[Patient and Public Information](#)[Quality and Impact](#)[Resource Discovery](#)[Service Development](#)[Staff Development](#)

Resources

[PPI Introduction](#) [Making the case](#) [Types of Service](#) [Ideas Bank](#) [Resources](#) [Useful Links](#) [References](#) [Events](#) [Health Information Week](#) [About us](#)

Resources for library staff

Resources for Partnerships and Networking

A set of resources has been developed to support library staff who would like to develop local partnerships, from making the initial connection to forming a multi-sector network of health information professionals.

- [Guidance on Developing Local Partnerships and Networks](#)
- [Draft Memorandum of Understanding](#)
- [Draft Terms of Reference](#) for a new network
- [Draft Agenda](#) for the first meeting of a new network
- PPI Contacts Database – a database of staff interested in PPI from many sectors. Request access or to be added via PPIenquiries@libraryservices.nhs.uk

Privacy Statement

Please review HEE's [Privacy Statement](#)

Recent Posts

Supporting health care systems to reduce variation and nurture a learning culture
April 23, 2019

Health Information Week 2019 – Monday 1 – Sunday 7 July 2019
April 12, 2019

Making the most of #AMillionDecisions
April 1, 2019

Impact Case Studies Update
March 29, 2019

Recent Comments

Linda Kalinda on [Avoiding the toaster at the](#)

Memorandum of Understanding (MoU):

This Memorandum of Understanding (MoU) is between the named parties below in respect of forming a local partnership to improve the Public and Patient Information (PPI) provision in the area.

Purpose of this MoU

- To agree to establish a network in order to build understanding and strengthen working relationships
- To identify where each partner can be more impactful, effective and efficient by working together
- To agree to work in partnership to provide health information to patients, public, staff and learners
- To articulate and describe mutual expectations and any agreed commitments for this joint working

Memorandum of Understanding (MoU):

Aim

To help people in Bolton with their health and wellbeing

Objectives

- To promote the importance of health literacy, including functional personalised information, which all people can make sense of and act on, to assist them to make informed choices, share in decisions about their care and treatment, take control and improve the quality of their life
- To share and communicate good practice

Memorandum of Understanding (MoU):

All parties agree:

- to operate as strategic partners, looking for suitable opportunities to promote the aims stated in this memorandum of understanding.
- to work together on an increased evidence base to support these aims and objectives.
- to work with partners to share guidance, good practice, expertise, experience and resources.
- to facilitate/coordinate mutual training opportunities.
- to work on joint projects and events, such as Health Information Week.
- that any formal or detailed arrangements developed to implement joint actions through this agreement will be recorded and shared through the respective reporting arrangements to ensure that appropriate governance is established and good practice is cascaded. These will include:
 - Development of any structural relationships
 - Building the evidence base
 - Nominating an alternative contact person if the named lead changes.

HIW 2017

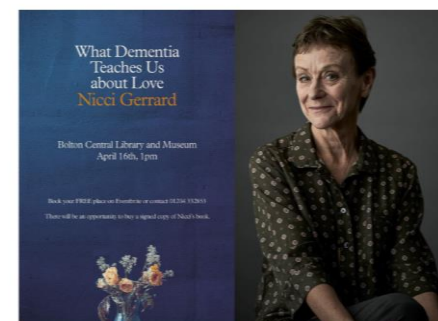


Training



Events

Bolton Library and Museum Services



Bolton Central library welcomes author
Nicci Gerrard

Meetings

- Meet quarterly and take notes
- Take turns hosting and note taking

Blog



Bolton CVS- Find A Group



Find a Group near you!

Are you looking for a group or an activity in your neighbourhood?
Bolton CVS has a new Find a Group facility on their website which will help you find what you are looking for.
Visit: www.boltoncvs.org.uk/find-a-group

Health Literacy

- Train the trainer
- Doncaster workbook



Knowledge, Library & Information Service

Health
Information
Resources



Searching
for Patient
Information



Health Information
Workbook
Doncaster Libraries
2018

These links and resources are provided to help people looking for reliable and up to date information to help make informed decisions about their health.



Patient Health Information

General Health Websites

Specific Medical Conditions

Families and Carers

Surgery - Having an Operation?

Laboratory tests

Complementary Therapies

Health and Well-Being Book Collection

Specific Medical Conditions

These sites generally cover a fairly small number of medical conditions each, but also tend to provide more thorough and in-depth information than the more general sites.

To visit the sites, simply click on their logo:



Learn about the causes, symptoms and treatments of different types of arthritis.



British Heart Foundation

"We have reliable, simple information about heart and circulatory diseases, and their risk factors. Whether you've been diagnosed with a condition or know someone who has, we are here for you".



Information, advice and support for anyone affected by liver conditions

Navigation



[Patient Health Information](#)

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[Specific Medical Conditions](#)

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[Surgery - Having an Operation?](#)

[Laboratory tests](#)

[Complementary Therapies](#)

[Health and Well-Being Book Collection](#)

[Healthy Living](#)

[Travel and Holiday Health Advice](#)

[Explaining Different Health Services](#)

[Local Health Organisations](#)

[National Health Organisations](#)

*Dawn Grundy, Academic Librarian
Faculty of Health and Wellbeing
The University of Bolton Library*



Joined B-HIP to support the needs of students and staff at the University. Attending meetings and events in my role as Academic Librarian for the Faculty Health & Wellbeing it's of great value being part of the consortium and having regular meetings to share knowledge and good practice. The chance to work with other services such as Bolton Public Library, CVS and MacMillan gives us a real breadth of awareness of what's going on locally. I'm most proud of the ethos of the group, its sharing and inclusivity and how welcoming we are to new members joining. Future plans include collaborating more closely this year at Health Information Week.

*Patrick Long, Community Asset and
Information Worker
Bolton CVS*



From a CVS perspective, the Bolton Health Information Partnership has been an invaluable tool to find out a lot more about the great work that the various libraries do throughout our town, from learning about 'Reading Friends' at the Central Library to being part of Health Information Week. As a partnership, we've been able to promote each other's work successfully, whilst combining on projects where appropriate.

What is Reading Friends?



- Four year Big Lottery funded UK-wide programme
- Reading befriending model for vulnerable older people
- Reducing loneliness and isolation
- Delivered through social reading activities

The image features three overlapping, wavy horizontal bands of color. The top band is purple, the middle band is orange, and the bottom band is blue. These bands are positioned in the upper half of the slide, creating a decorative header effect.

What questions do you have?