

ORGANISATIONS ARE MORE EFFECTIVE IN MOBILISING EVIDENCE AND INTERNALLY GENERATED KNOWLEDGE



January - June 2019

The HEE Knowledge Management (KM) team have:

- Run the summer 2019 round of Randomised Coffee Trials with c.50 participants across HEE
- Developed and launched a new platform for the Knowledge Management tools, ensuring HEE staff have easy access and promoting the offer of facilitation from the KM team
- Facilitated use of tools including a Retrospective for the Building a Digital Ready Workforce them, ensuring good KM practices in this important area



Knowledge Management sessions at **It's Great Up North**:

- Harvesting the Knowledge of Foundation Year 1 Doctors
- Practicing what we preach: Examples of the use of KM techniques by HEE Library and Knowledge Service Leads
- **Knowledge Management for apprentices at Barnsley Hospital**
- Build it and they will come: harnessing the power of spaghetti and marshmallows to understand the value of after action review
- Facilitation Skills Incorporating Appreciative Inquiry



Supporting health care systems to reduce variation and nurture a learning culture

The **North East and North Cumbria ARC Application** includes a research project around the knowledge mobilisation skills of health librarians. This project has arisen from collaborative work done through the **North East STEMClub**



Randomised Coffee Trials at It's Great Up North

"Great to meet someone from a different sector (they worked in an academic library I work in a health library) had really interesting conversation on how we support students undertaking nursing degrees."

"I met someone I didn't know and found out a lot about their role, which was in public health so new territory for me."

"Met new person in outreach role I didn't realise existed so double win! Heard about way of creating palatable information source for their users with film and blog links."

Retrospect



Objectives?

Successes?



Disappointments?

Marks out of 10?

Practicing what we preach: **Examples of the use of KM techniques by HEE Library and Knowledge Service Leads**

Knowvember will take place in November 2019

Continue to embed KM techniques in development events