

PATIENTS, CARERS AND THE PUBLIC ARE EMPOWERED TO MAKE HEALTH AND WELL-BEING CHOICES

February - July 2019



HCLU has led a team of librarians in the North to deliver:

- One day health literacy awareness training to 66 LKS staff (across sectors)
- Taster sessions to 136 people (including LKS and other healthcare staff)



Patients Public and Carers sessions at **It's Great Up North:**

- The importance of literature for the cancer patient and their loved ones: Helen Bright, Macmillan Information Manager
- Top Tips for LKS hoping to influence evidence-based patient information in their own Trusts: Deena Maggs, Victoria Treadway and Suzanne Wilson
- Improving delivery of healthy messages via innovative presentation and utilisation of health promotion resources - Carl Challinor
- Health literacy: it affects us all, all of the time and we can do something about it! - Northern Health Literacy Training Team
- Patients and Patience - Lisa Jenkinson
- Memory box project - Sue Wilcock



Information for patients, carers and the public is a priority in the Knowledge for Healthcare Programme

Some key partners:

Patient Safety Learning

Newcastle University

Community Health and Learning Foundation

What will participants do as a result of health literacy training?

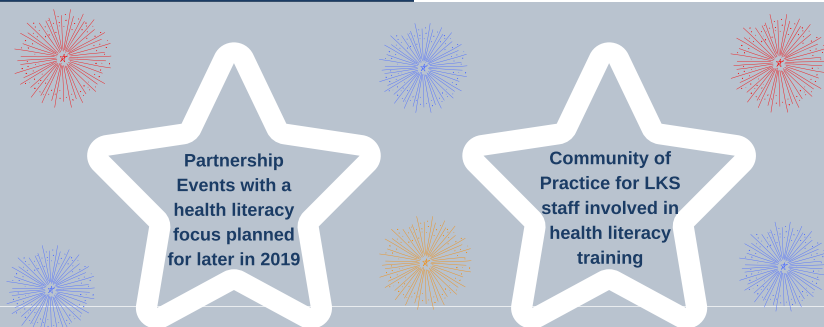
"I'll certainly be more aware of the literacy and numeracy levels of others, and avoid making assumptions that people understand things."

"Reflection on my own language used in clinical record keeping. A general awareness of health language and it's importance in our communications with patients and carers."

"I will be a lot more mindful of the concept of health literacy in my interaction with clients particularly when training"

Greater Manchester Health Libraries Partnership Event in May

25 multi-disciplinary staff from Northumberland Tyne and Wear NHS took part in health literacy training and are now planning to deliver within the organisation



Partnership Events with a health literacy focus planned for later in 2019

Community of Practice for LKS staff involved in health literacy training