

Library Managers Meeting

11th November 2019





Jayne

welcome



Congratulations

Dom





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HEE KM team changes

- Two new Knowledge Specialists:
 - Liz Jordan – Bristol
 - Jo McCrossan – Leicester
 - To be appointed – London
- Team Administrator – to be appointed, Leeds

HEE LKSL North team

Health Education England

3rd Floor

3 Piccadilly Place

Manchester M1 3BN

David Stewart
Health Education England
1st Floor
Regatta Place
Brunswick Business Park
Liverpool L3 4BL

Money - 1

- Libraries Development Fund 19/20
- HEE underspend 19/20 – maybe
- Move to a national, equitable HEE LKSL budget
- LKS Tariff – still on the table
- Maybe some new money for national resources....



Money - 2

- Impact on North West Libraries:
 - Embedded librarian roles in Cheshire and Mersey
 - Undergraduate “SIFT” funding

Libraries Development Fund 2020/2021





Resource Discovery - 1

- Work is in progress on the following
 - Point of care tool – BMJ Best Practice
 - A resource discovery tool
 - Regional library management systems



Resource Discovery - 2

- Re-procurement of the NICE-managed procurement framework for books, journals and databases
- HEE OpenAccess policy –work in-hand
- Work on HEE repository
- A new community of practice for current awareness services

Quality Improvement Outcomes Framework

1. All NHS organisations enable their workforce to freely access proactive library and knowledge services that meet organisational priorities within the framework of *Knowledge for Healthcare*.
2. All NHS decision making is underpinned by high quality evidence and knowledge mobilised by skilled library and knowledge specialists.
3. Library and knowledge specialists identify the knowledge and evidence needs of the workforce in order to deliver effective and proactive services.
4. All NHS organisations receive library and knowledge services provided by teams with the right skill mix to deliver on organisational and *Knowledge for Healthcare* priorities.
5. Library and knowledge specialists improve the quality of library and knowledge services using evidence from research, innovation and good practice.
6. Library and knowledge specialists demonstrate that their services make a positive impact on healthcare.

Public and patients information

- We have a draft paragraph in the draft People Plan!
- Train the trainer sessions completed around the country – but may be more!
- Work on a 15-minute session for staff inductions
- Developing e-learning in partnership with Scotland
- Using geodata to focus interventions on areas with low information literacy levels

Mobilising evidence and knowledge

- Knowvember

<https://kfh.libraryservices.nhs.uk/knowvember19-how-to-get-involved/>

- New postcard set: AI and Fishbowl added



Workforce development 1

- Senior leadership programme next year
- Talking to Learning Academy about the Rosalind Franklin programme
- National CPD Team – programme of events:
 - Plan on page
 - Story telling
 - Exploring inclusion, equality and diversity

Workforce development 2

- Development Needs Survey – closes **30 November 2019**
- <https://kfh.libraryservices.nhs.uk/development-needs-analysis-2019/>
- Recommended staff ratios



Research

- Return on investment: scoping work completed
- Re-launch of HEALER as a community of practice for health LKS research
- Publication of the Wirral research
- Work-stream developing a driver diagram

Communications

- Two new Briefings: 1st and 15th of the month
- Blog: <http://kfh.libraryservices.nhs.uk/>
- Advent calendar: Illuminating Quality Outcomes



Knowledge for Healthcare - refresh

- Plan to publish new version early 2021
- Work has begun
- Survey of surveys – January 2020



In other news...

- New health module in the MMU masters programme – started September 2019
- Exploring the idea of an e-learning course in KM – market research
- A new “concordat” to share purchasing of e-resources: HEE, CQC, NICE and PHE all signed up...



Christmas study days

- North East 4th December 2019 Newcastle
- North West 10th December 2019 Manchester
- Yorkshire and the Humber 12th December 2019 Leeds





Any questions