Reflective Writing for the Outcomes Framework

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What does this have to do with the Quality and Improvement Outcomes Framework?



Borton's Model (1973)

What happened?

What was the task? Who was involved? Who asked you to do it?

So What?

Why is it important? Who was impacted? What are the outcomes?

What next?

What worked/didn't work so well? What will you change?

Now it's time for you to have a go!

Thanks! Any comments or questions?

