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| Clare.payne4@nhs.net | Embedded in trust Q1 collaborations – Falls and pressure ulcers –  Evidence presented and shared through infographics that were then used on wards as posters. |
| [Tracy.owen@hwbh.nhs.uk](mailto:Tracy.owen@hwbh.nhs.uk) | Mindfulness area – jigsaw/colouring – more interaction from users with library staff |
| [Steve.glover@mft.nhs.uk](mailto:Steve.glover@mft.nhs.uk) | Scrapped fines - Amnesty for outstanding fines – straight to inventory for non-returned stock |
| [Stephen.woods@manchester.ac.uk](mailto:Stephen.woods@manchester.ac.uk) | Launched new framing course ‘writing for the publication’ – very well received, group sessions full |
| [Tracey.pratchett@lthtr.nhs](mailto:Tracey.pratchett@lthtr.nhs).uk | Learn and Lunch training sessions |
| [Paula.elliot@boltonft.nhs.uk](mailto:Paula.elliot@boltonft.nhs.uk) | ‘Evil Ted’ video loaded to tweet on October 31st – increased followers, monitoring impressions etc |
| Michelle.dutton@mft.nhs.uk | Pop up library – undergrad common room, mix of stock (H&W/exam/clinical etc), marketing direct nonusers |
| [Anne.webb1@nhs.net](mailto:Anne.webb1@nhs.net) | Implemented heritage hotel system, benefits of more robust online catalogue, more ??? available to ?? |
| [Susan.smith@chester.ac.uk](mailto:Susan.smith@chester.ac.uk) | Running live events through Microsoft teams, CEO briefing, regional teaching, system leadership courses – improves interaction records and transcribes, caption for access, allows shared presenters off-site |
| [Daniel.livesey@gmmh.nhs.uk](mailto:Daniel.livesey@gmmh.nhs.uk) | Recruitment of new Band 6 MIHUC health librarian after an unsuccessful round of interviews earlier in the year |
| [Katherine.france1@nhs.net](mailto:Katherine.france1@nhs.net) | New board champion and move to new directorate of education and research - better relationships with teams |
| [Rebecca.williams@bdct.nhs.uk](mailto:Rebecca.williams@bdct.nhs.uk) | We opened our ‘garden library’ earlier this year which is a library for service users. We put in a successful bid to HCLU to fund the creation of the library |
| [Dominic.gilroy@hee.nhs.uk](mailto:Dominic.gilroy@hee.nhs.uk) | HCLU team – HEE – improved community, integration etc |
| [Helen.rotherforth@nhs.net](mailto:Helen.rotherforth@nhs.net) | CPD – all staff involved in doing something significant, apprenticeships -certification (CILIP) ILM and critical appraisal as we build up our service |
| [Helen.barlow6@nhs.net](mailto:Helen.barlow6@nhs.net) | Mapping of activities to embed the service in the wider organisations with the team. Sharing with steering group – invites to 4 more key forums |
| [Anne.roberts@mft.nhs.uk](mailto:Anne.roberts@mft.nhs.uk) | Reorganisation of open Athens organisations, Great for administration in the north simplified organisations, time saving |
| [angieprice@nhs.net](mailto:angieprice@nhs.net) | Barnsley Hospital opening the library facilities 24/7 |
| [s.j.massey@sheffield.nhs.uk](mailto:s.j.massey@sheffield.nhs.uk) | Comms message to instruct on evidence-based guidelines, pointing to library help with literature searches, referencing |
| [Carly.miller2@bthft@nhs.uk](mailto:Carly.miller2@bthft@nhs.uk) | New health and wellbeing collection able to make links and be involved with things by using this such as health awareness campaigns on main concourse |
| [Paul.twiddy@nhs.net](mailto:Paul.twiddy@nhs.net) | Increase in peer-to-peer, promotion/recommendation of library services – wider reach |
| [Matt.cooper@sheffield.ac.uk](mailto:Matt.cooper@sheffield.ac.uk) / lisa.dransfield@nhs.net | 4 new study rooms across both hospital sites, better access to computer terminals and reading well books |
| [Simon.kaye@nhs.net](mailto:Simon.kaye@nhs.net) | Started 2019 with 1 qualified librarian currently have 3, outreach virtually non-existent but now almost too much work |
| [David.stewart@hee.nhs.uk](mailto:David.stewart@hee.nhs.uk) | HCLU north – getting 1 day per week of Tracy Pratchett to support leadership development until March 2020 |
| [Stephen.molloy@lwh.nhs.uk](mailto:Stephen.molloy@lwh.nhs.uk) | New meeting pod for small group teaching. Recommended by one of our counterparts as a really valid reason for discussing progress in CPD with trainees |
| [Tim.stailand@hey.nhs.uk](mailto:Tim.stailand@hey.nhs.uk) | Wellbeing corner |
| [Paul.stevenson@anhst@nhs.uk](mailto:Paul.stevenson@anhst@nhs.uk) | Patient memoirs – collection of ‘experience’ book to increase empathy and understanding and health from patient perspective |
| [Helen.swales@nhs.net](mailto:Helen.swales@nhs.net) | New library space |
| [Rebecca.vaananen@leeds.gov.uk](mailto:Rebecca.vaananen@leeds.gov.uk) | New shelves, new starter |
| [Sarah.hennessy@swyt.nhs.uk](mailto:Sarah.hennessy@swyt.nhs.uk) | New team, lots of different perspectives to help develop the service |
| [Gil.young@hee.nhs.uk](mailto:Gil.young@hee.nhs.uk) | Development of MMU health LKS module |
| Abbas.bismillah@elht.nhs.uk | Strategic partnership with public health library, ELHT, H&HLB and library services, outreach services |
| [Daniel.froste@nhs.net](mailto:Daniel.froste@nhs.net) | 24/7 access |
| [Helen.curtis@cht.nhs.uk](mailto:Helen.curtis@cht.nhs.uk) | Refurb March 2019 |
| [Samantha.gavaghon@nhs.net](mailto:Samantha.gavaghon@nhs.net) | Books at lunchtime, trolley – issues new volunteers |
| ?? | Swipe access to the Freeman library, out of hours swipe access to the RUI library in progress |
| ?? | Developed partnerships with public libraries to deliver Health literacy sessions |
| [Suzanne.wilson@ntw.nhs.uk](mailto:Suzanne.wilson@ntw.nhs.uk) | We started a book/reading groups with a group of young men on one of our secure/forensic wards. Uptake was low but they enjoyed it, increased confidence and reported it was ‘normal’ activity away from the ward |
| ?? | Library team restructure which will allow the team to work on new projects/developments |
| ?? | Developing and delivering health literacy training |
| ?? | Library staff did a presentation to executive board member – let to more interest – further showcase and increase in non-clinical literature search requests |
| [helenweir@nhs.net](mailto:helenweir@nhs.net) | The Harrogate team is now fully staffed, which is enabling us to work on developing service. An unexpected benefit is that new team member has moved from a more patient facing admin role and brings a wealth of experience and insight |
| [Peta.jones@tgh.nhs.uk](mailto:Peta.jones@tgh.nhs.uk) | Refurbishment of library including installation of self-issue kiosk. This has led to a change of emphasis on role of library staff – moving from issue/return books and enquiries to literature searching, attending meetings etc |