

# **Lessons Learned**

**Mary Hill  
The Christie NHS Foundation Trust  
Library Manager (just)**



3 projects which have  
not turned out as  
expected




My lessons learned



Tell us about your first  
project.

 Books for patients


 It worked but ....


A photograph of a snowman in a snowy landscape. The snowman has a white body, a black hat, and a red scarf. It is standing next to a smaller snowman. A red speech bubble with a blue outline is positioned to the right of the snowman, containing the text "Oh dear! So first, what did work ...".

Oh dear! So  
first, what  
did work ...


       **Books to help you!**       

**My story:**



 Has using the book helped you? Yes.  
It is well written, interesting, informative, gives a true account of chemotherapy treatment and is very readable.

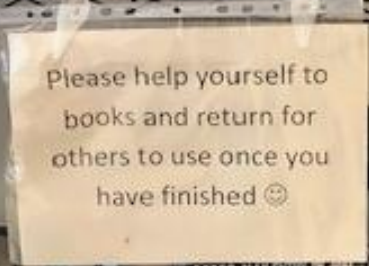
 How has it helped you?

The book has given me some language to help deal with expressing my feelings about my husband's terminal illness and chemotherapy treatment.


 Would you recommend others to use this book? Yes.

Book Title: When Breath Becomes Air.

 Please return the form to the Cancer Information Centre, Dept. 7, The Christie Hospital, M20 4BX 



"I have been working with X the OT to improve my confidence and the book helped to have something for me to read myself away from these sessions. There were really good tips to help me improve my confidence."

A photograph of a snowman and a smaller snow baby in a snowy landscape. The snowman is wearing a black hat and a red scarf. A red speech bubble with a blue outline points from the snowman's head towards the text. The background shows snow-covered trees and a clear sky.

So what  
about the  
'but' ...





Mary, what  
have you  
learned?



**LOCATION**

**LOCATION**

**LOCATION**

A photograph of three snowmen in a snowy landscape. The largest snowman is in the center, wearing a black hat and a red scarf. To its left is a smaller snowman, and to its right is another smaller snowman. A red speech bubble with a blue outline points from the largest snowman's mouth towards the right. The background shows snow-covered trees and a clear sky.

and your  
second one?

 Inpatient readers

 A very sad tale....



It still has legs

A photograph of a large snowman and a small snowman in a snowy field. The large snowman has a black hat, a yellow nose, and a red scarf. The small snowman is to its left. A large red speech bubble with a blue outline is on the right, containing the text "And what have you learned from this one?".


And what  
have you  
learned  
from this  
one?



**LOCATION**

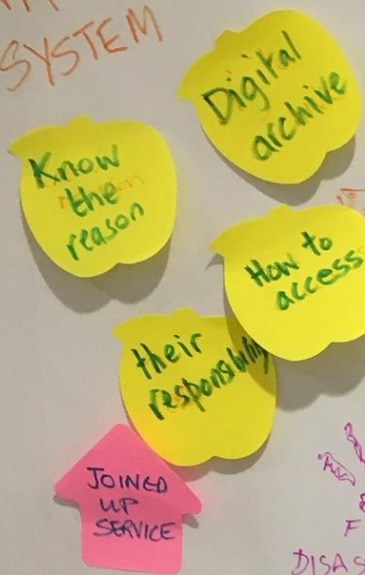
**LOCATION**

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A photograph of three snowmen in a snowy landscape. The largest snowman is in the center, wearing a red scarf and a black hat. To its left is a smaller snowman, and to its right is another smaller snowman. A red speech bubble with a blue outline points from the largest snowman towards the text. The background shows snow-covered trees and a clear sky.

So can there  
really be a  
third one?

# NATIONAL SYSTEM



WHAT IT WOULD LOOK LIKE



CONFIDENCE OF WHY KEEPING

# ARCHIVE

## BENEFITS

- \* RELEASE SOME SPACE
- \* RELEASE TIME
- \* LOOK MORE PROFESSIONAL
- \* VALUE FOR MONEY

## EVIDENCE

- ~ Pressure on Space GET RID!
- ~ Why should we keep it?
- ~ What is the need? Back to original?

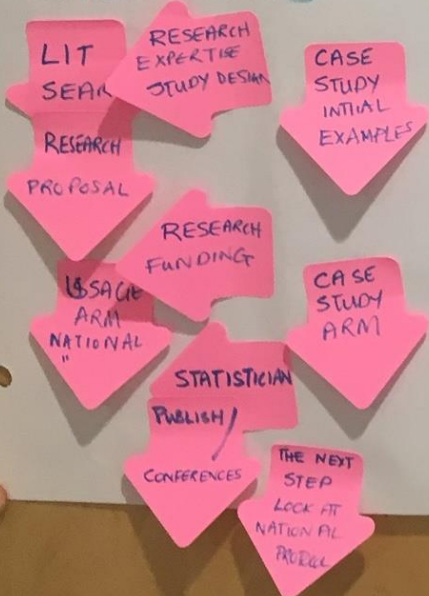
## WHAT EVIDENCES?

- ~ USAGE
- ~ Why? Case Studies
- e.g. Leeches / money / ECT

## OTHER THINGS



## STEPS FORWARD



NOW



## BARRIERS

- \* Research group TIME / LOCATION
- \* TIME of SERVICES across ENGLAND
- \* CLINICIANS TIME for case studies
- \* POLITICAL BUY IN (pre-research)
- \* CONFLICT OF INTEREST OF subscription services (post research) e.g. BMA / BL
- \* Source of FUNDING for RESEARCH (quality) publishing
- \* RESEARCH EXPERTISE (quality of end result)
- \* COMPETING PRIORITIES
- \* ORGANISATIONAL SUPPORT

THEN



**It still has legs**



But just taking a rest



And have  
you learned  
anything  
from this?



**Don't over  
commit when  
you are going  
to retire**

A photograph of a snowman and a smaller snowball in a snowy landscape. The snowman is on the left, wearing a red scarf and a black hat. A red speech bubble with a blue outline points from the snowman towards the text on the right. The background shows snow-covered trees and a clear sky.

But old  
librarians  
never say  
die!



Please think about doing some research



Would you like to help to resurrect it?



View it as the Mary Hill memorial Task & Finish Group