

#### Jargon Busting From Paula, Sandra and Kelly library@boltonft.nhs.uk

# Why we did it:

• Clinical Librarian attended a session at Cilip Conference

 Library Manager and health literacy training

## What we did:

- Chose some jargon to bust
- Made some posters
- Did some user testing
- Published
- Reviewed

Posada visits the Book Bears





What is Open Athens?

An Athens login provides access to electronic databases, journal articles and resources purchased by this Trust as well as an array of national and regional material.

Access from BOB



Access from home: https://www.evidence.nhs.uk/

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#### What we learned 1:

• How to use PikToChart

 What makes sense to us might not make sense to our users

#### What we learned 2:

Creates interest on Twitter

 Creates enquiries from users and non-users

# What we will do next:

- Continue user testing for 3 more jargon buster
- Publish
- Review

**Book Bears and Elfie**